



# Childline Gibraltar Annual Report

2023/2024



# CHAIR OF TRUSTEES' INTRODUCTION: ANNUAL REPORT 2023/24

**A**s the Co-Chair of Trustees, I am immensely proud when I reflect on a year of exceptional progress and achievement for Childline Gibraltar.

This report covers the period of significant development for our charity, from 1st July 2023 to 31st June 2024, a time in which we have expanded our reach, strengthened our services, and enhanced our partnerships, all in service of the children and young people of Gibraltar.

We have witnessed a year of growth, innovation, and collaboration. A major highlight was **Childline Gibraltar's acceptance as a member of Child Helpline International (CHI)**, a prestigious global network of child helplines that allows us to enhance our ability to protect and advocate for the rights of children worldwide. This membership is a remarkable milestone, reflecting our commitment to providing high-quality support and protection for children in Gibraltar while contributing to global efforts to improve child welfare.



Additionally, we were proud to **rejoin the Child Protection Committee**, reinforcing our commitment to child protection and aligning our practices with

the best global standards. This development reflects our continued dedication to safeguarding, as well as our role in the broader international network of Childline services.

Our long-standing partnerships have played a significant role in our success this year. We've continued to develop our collaboration with **Childline UK, NSPCC UK, Care for the Family UK**, and the **National Appropriate Adult Network UK**, whose support in terms of best practices and training has been invaluable.



We have also strengthened our relationships with local government departments, including the **Care Agency, Department of Education, Gibraltar Health Authority, Ministry for Justice**, the **Royal Gibraltar Police and HM Customs**, ensuring our services are well integrated with the broader child protection framework in Gibraltar.

The resilience and commitment of our **Board of Trustees** and the leadership they provide have been pivotal in guiding the charity through these exciting times. Their expertise, vision, and steady direction of these Trustees have ensured that we have navigated the challenges faced and continued to grow and evolve year after year.

Finally, I would like to extend my heartfelt thanks to all who have supported Childline Gibraltar over the past year. A special thank you to our **CEO, staff, and volunteers** for their continued dedication and professionalism. Their passion and hard work make our mission a reality every day. We are also incredibly grateful to our **donors, partners**, and the wider community for their invaluable contributions—without them, we would not be able to provide the vital services that children and young people in Gibraltar rely on.

**Annie Green**

Co-Chair of Trustees, Childline Gibraltar

# OUR ACHIEVEMENTS

**A**s we look back over the period from 1st July 2023 to 31st June 2024, I am incredibly proud of what we have accomplished at Childline Gibraltar.



The past year has been one of significant growth and expansion, thanks to the incredible dedication of our staff, volunteers, supporters, and partners.

A key highlight for us this year was the **launch of Teenline**, a service specifically designed to address the unique challenges faced by teenagers. Alongside this, we continue to deliver our core services through Childline, ensuring that children and young people of all ages have access to the support they need in times of crisis.



One of our greatest successes this year has been the launch of the **Resilient Minds** programme, which is designed to equip children with tools to build emotional resilience and effectively manage

the challenges they face in life. This programme aims to give children the skills to better navigate the emotional ups and downs of growing up, fostering stronger mental well-being, and providing them with coping strategies for difficult situations.

Furthermore, our **fundraising** efforts have continued to thrive, made possible through the generosity of local businesses and individuals. With the creation of our **online shop**, we've expanded the ways in which our community can support our work by purchasing event tickets and merchandise.

We have also updated our **website** to reflect our new services and expanded projects, ensuring we are communicating effectively with our community. Thanks to the support of **Piranha Designs**, we now have an online presence that reflects the modern and inclusive nature of our services.

None of this would be possible without our exceptional **team**, who work tirelessly to ensure we can meet the growing needs of the children and young people we support. This year, we welcomed **3 new Childline Supervisors**, invested in **training** for new volunteers, and provided continuing professional development for our entire team. Our dedicated staff and volunteers have made it possible for us to expand

services like **Teenline**, **Resilient Minds**, and **DART**, while ensuring that all our operations continue to meet the highest standards of compliance with **GDPR, HR, financial, governance, and IT security** requirements.



Looking forward, we remain committed to expanding our **safeguarding services** and offering more support to parents through **parenting courses**, helping to build safer and more supportive environments for children across Gibraltar.

I would like to express my sincere gratitude to everyone who has supported us throughout the year. To **PwC**, thank you for your expertise in managing our accounts and ensuring transparency. To our **Board of Trustees**, thank you for your invaluable guidance and leadership. And to our supporters, donors, and volunteers—thank you for your continued generosity and belief in our mission. Together, we have achieved so much this year, and I am excited for the opportunities and challenges that lie ahead as we continue to serve the children and young people of Gibraltar.

**Caroline Carter, Chief Executive**  
CEO, Childline Gibraltar

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# INTRODUCTION TO CHILDLINE

## Childline's Vision

Childline's Vision is of a society in which all children are loved, valued and able to fulfil their potential.

## Childline's Mission

It is Childline Gibraltar's mission to end all forms of cruelty to children in Gibraltar and for this we need to be able to reach out to all those children, parents and families that need us, when they need us.

## Our Values

Childline Gibraltar's core values are based on the UN Convention on the Rights of the Child:

- Children must be protected from all forms of violence and exploitation.
- Everyone has a responsibility to support the care and protection of children.
- We listen to children and young people, respect their views, and respond to them directly.
- Children should be encouraged and enabled to fulfil their potential.
- We challenge inequalities for children and young people.

## Trustees

- Mrs A Green
- Mr P H Canessa
- Mr B Pillans
- Mrs I Stagnetto MBE
- Ms L Louise
- Mr G Povedano
- Caroline Carter (CEO)





# OUR SERVICES



## 1. Childline Offer Two Daily Helpline Services



**Childline** where children and young people can access free confidential 1:1 support about anything between the hours of 5pm-9pm, 365 days a year. Adults can access expert advice and support about any concerns for a child's wellbeing or safety.

☎ Freephone: **8008**

💬 Live Chat: **[www.childline.gi](http://www.childline.gi)**

✉ Email: **[8008@childline.gi](mailto:8008@childline.gi)**

📞 WhatsApp: **58008288**



**Teenline** is a free counselling service dedicated to young people in Gibraltar. Try out Teenline between the hours of 5pm-9pm:

☎ Freephone: **8009**

📞 WhatsApp: **58009513**

## 2. Appropriate Adult Service



Childline offers a 24-hour service, every day of the year cover to the Royal Gibraltar Police and HM Customs for an Appropriate Adult to be available for every child under 18 in Gibraltar. In essence, the role is to act as a protective and supportive figure for children in custody, ensuring they are treated with dignity, respect, and fairness at all times.

## 3. Community Services



Childline's preventative and early intervention programmes have been developed in direct response to locally identified areas of need. Our current focus is on improving children's mental health and building resilience.

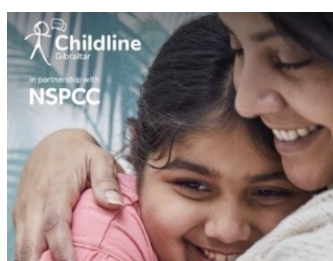
**Resilient Minds** is our new programme aimed at equipping children with tools to increase emotional resilience to deal with life challenges.

## 4. Childline Offer Two Family Support Programmes



Our **Positive Parenting** courses aim to provide common sense, jargon free information and ideas help parents engage with their children and boost their relationships. Our courses and facilitators are all licensed by Care for the Family UK. Courses we offer:

- Early Years –Parents of 0–5 years old
- Primary Years –Parents of 5–11 years old
- Teenage Years –Parents of 12–18 years old
- Children with Additional Needs
- Dads



Our **Domestic Abuse Recovering Together (DART)** is an innovative, evidence-based group work programme that helps children who have been affected by domestic abuse to deal with day to day living more successfully. The 11-week programme has been developed by the NSPCC so that children, and a parent, can participate in a range of group work activities that are designed to strengthen their relationship during weekly 2-hour sessions.

# 1. HELPLINE



**C**hildline offers a comprehensive and complimentary Helpline Service, available to children and young people every day of the year. Whatever their concerns, by using our Counselling Model, our team are here to listen and provide the

**necessary support and guidance to help alleviate their worries.**

Recognising the variety of issues children and young people may face, Childline provide a safe and trusted outlet for them to express their thoughts and emotions.

Our dedicated team of trained Listeners are available to receive calls, live chats, WhatsApp messages, or emails every evening between 5 pm and 9 pm, providing confidential and non-judgmental support.

Childline has been delivering this vital Helpline Service since 2006, committed to safeguarding and empowering children and young people to navigate life's challenges and promoting their wellbeing.

Based on feedback from young people, the community, and research conducted by the Gibraltar Youth Service, we launched a new helpline, **Teenline**, specifically designed for young people who feel they have outgrown Childline and are seeking a more mature support service, reflecting their evolving needs and identity. This service was launched on 11th November 2024.

## Childline now offer two daily Helpline services:



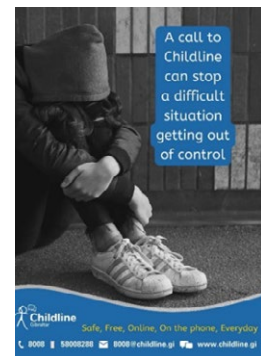
**Childline** where children and young people can access free, safe, and confidential 1:1 support about anything between the hours of 5pm-9pm, 365 days a year. Adults can also access expert advice and support about any concerns for a child's wellbeing or safety.

 Freephone: **8008**

 Live Chat: **[www.childline.gi](http://www.childline.gi)**

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**Teenline** Teenline is a free counselling service dedicated to young people in Gibraltar. Try out Teenline between the hours of 5pm-9pm:

 Freephone: **8009**

 WhatsApp: **58009513**



For more information about Childline's helpline scan here:



For more information about Teenline's helpline scan here:





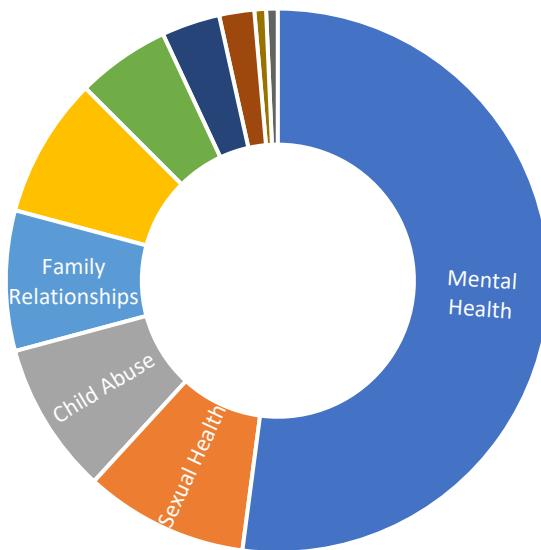
# HELPLINE STATISTICS

In the last 12 months from 1st July 2023 to 30th June 2024:

The Top Reasons for contacting the Helpline this year were mental health, sexual health, and child abuse.

## Top Reasons For Contacting Childline's Helpline

- Mental Health
- Sexual Health
- Child Abuse
- Bullying / Cyber bullying
- Family Relationships
- Gender Identity
- Peer Relationships
- Education/Problems In School
- Body Image
- Housing Issues



- **483** calls were answered by our Helpline.
- This year **65%** of all contacts to the Helpline came through our freephone number 8008.
- **946 hours** were volunteered by our trained Childline Listeners on the Helpline.
- **10** children were identified as needing support to keep them safe from harm. To ensure we give all people who contact our Helpline every possible support, we liaise with other professionals.
- **9 new Helpline Listeners** were trained during the year.

- We provide **ongoing professional development training** opportunities, in addition to initial onboarding training. This year all Childline Listeners were offered:

- Domestic Abuse Training
- Safeguarding Training
- Counselling skills training
- Mental Health First Aid training
- Sexual Abuse awareness
- Suicide Prevention Training

For more information about volunteering as a Helpline Listener and what the training involves scan here:



**childline**

ONLINE, ON THE PHONE, ANYTIME  
childline.org.uk | 0800 1111



**Our Helpline Services are delivered in line with Childline UK's practice model.** Our training is constantly being updated and we work closely with Childline UK to ensure that our training and delivery is always of a high standard.

**Childline Gibraltar is a member of Child Helpline International (CHI),** a global network of child helplines that provide care and protection to children and young people in need. Membership of CHI also gives Childline Gibraltar access to enhanced resources and training, all aimed at enhancing skills and knowledge in child protection and counselling.

## 2. APPROPRIATE ADULT SERVICE



**C**hildline Gibraltar provides a 24-hour service, every day of the year, ensuring that an **Appropriate Adult** is always available for every child under 18 in Gibraltar.

In collaboration with the Royal Gibraltar Police and HM Customs, our service guarantees specialised assistance to young persons who have been detained.

An Appropriate Adult is an impartial third party offering essential support to young detainees, when their parents are unavailable or unwilling to be present. Recognising the distressing nature of such situations, Childline Gibraltar established its Appropriate Adult service in 2008. As per the Criminal Procedure and Evidence Act 2011, an Appropriate Adult is present to safeguard the welfare,

interests, and rights of detained or questioned children and young persons. Appropriate Adults play a crucial role in supporting young people during police interviews, ensuring they understand the process and are treated fairly.

Through this service, Childline Gibraltar is dedicated to promoting the wellbeing and protection of young people in Gibraltar.



**We are an associate member of the UK National Appropriate Adult Network (NAAN)** and liaise with them to ensure that the standard of training and delivery is of the same high standards in Gibraltar.

### Appropriate Adult Statistics:

- **19 callouts** were responded to support vulnerable children and young people who were detained. A decrease of over 56% on the previous year.
- **83%** of the young people supported were male.
- **67%** were 16 years and under. This year has seen an increase in 14-year-olds from 5% to 28%.
- **March** was our busiest month with just under 28% of the total call outs.
- **25 hours** spent on active duty. A reduction of 57 hours on the previous year.
- **50% of callouts** occurred on the weekend. This is an increase of 26% from the previous year.
- **Drugs** (Possession, Importation, Intent Supply) and Assaults (Common, ABH, GBH) were the two top reasons for offences needing an Appropriate Adult being called out.
- **7 new Appropriate Adults** were trained this year.
- We provide **ongoing professional development training** opportunities, in addition to initial onboarding training. This year all Childline Listeners were offered:

- "Safeguarding Tier 1" training
- Counselling Skills Training
- "Mental Health First Aid" training
- Safeguarding in the 'searching of children' training.
- "Fitness to Interview" NAAN training for Appropriate Adults

**For more information about volunteering as an Appropriate Adult and what the training involves scan here:**



**A huge thank you to Advantage and PwC who support this service via their Corporate Social Responsibility.**





### 3. COMMUNITY PROGRAMMES



**C**hildline's preventative and early intervention programmes have been developed in direct response to locally identified areas of need. Our current focus is on improving children's mental health and building resilience. During this reporting year we launched the Resilient Minds programme into our primary schools.

**Resilient Minds** is our new programme aimed at equipping children with tools to increase emotional resilience to deal with life challenges. Working in Collaboration with the Department of Education, the programme aims to empower students with skills, mindsets, and knowledge to navigate life's challenges effectively. These covered the following topics:



#### **Vision & Dreams - Year 2**

**Objective:** Inspire children to identify their dreams, interests, and aspirations early on and set a positive direction for the future - "Dream Big".

#### **Emotion Exploration & Self Affirmation – Year 3**

**Objective:** Enhance children's understanding of emotions and highlight the importance of positive affirmations to uplift mood.

#### **Positive Thinking: Thoughts, Beliefs & Actions – Year 4**

**Objective:** Teach children about the relationship between their thoughts, beliefs & actions and guide them in cultivating a positive mindset.

#### Statistics:

- We successfully delivered 41 workshops to 823 pupils in Years 2, 3 & 4 across 8 schools



#### Quotes from teachers:

"Resilience is one of the biggest issues we face in schools today so it's important that we do these things."

"Children were discussing and sharing problems which they had encountered personally throughout the group discussions."

"The children were buzzing and really enjoyed the lesson. They continued to talk about it throughout the day."



#### Quotes from children:

"I don't just like it I love it!"

"I give this lesson a 10 out of 10."

"This is the best lesson ever"

"You are amazing"

"Will you come back again in our next school?"



The next reporting year will highlight the expansion of the programme within Upper Primary and Secondary Schools.



This year's Resilient Minds Programme was funded by GBC Open Day.

# COMMUNITY EVENTS

## Blue Week 2024

Gibraltar showed its support for Childline during our annual blue week with corporates, schools and sites around Gibraltar all going blue. Check out the wave of blue which surrounded Gibraltar:



**Assemblies in schools**



**Moorish Castle lit up**



**Sharing acts of kindness**



**PwC**



**SMC-GibMed**



**Specialist Medical Clinic**



**MH Bland**



**Environmental Agency**



**Trusted Novus Bank**



**Argus**



**EY**



**Advantage Insurance**



**Care Agency**



**3rd Europa Cup pack**



**Gibtelecom**





**Trusted Novus Bank**



**Cancer Relief**



**Admiral Insurance**



**Bally's**



**Europa Women's Hockey**



**Gibmaroc**



**MayFair On Main**



**BDO**



**Saccone & Speed**



**Deloitte**



**Bayside SEN Dept**



**Hassans**



**Gibro Group**



**Rising Stars Nursery**



**Beacon Press**



**Octopus**



**Natwest**



**Blue Day Bus**



## Other events held throughout the year included...



**International Men's Day**



**Rugby Awareness event**



**Youth Service's Children's Mental Health Week Art Gallery**



**Youth Symposium**



**Nurses' University Fair**



**Childline appeared on GBC's THE HUB**



**Children's Mental Health Week Song and Poetry Competition**



**Future Pathways, Charities and NGO Panel**



**Pride Day Event**





**Childline appeared on GBC's Gibraltar Today Radio show**



**RGP Fun Day**



**Suicide Awareness Day**



**Mental Health Awareness Day October**



**Distributed our Anniversary Book**



**Ocean Village Christmas Event**



**Ocean Village Easter Event**



**Launch of Careers.gi website**



**Childline hosts Foreign Secretary James Cleverly**

## 4. FAMILY SUPPORT

### Childline Offer Two Family Support Programmes

**O**ur Positive Parenting courses aim to provide common sense, jargon free information and ideas to help parents engage with their children and boost their relationships.

At Childline we are determined to support parents, increasing their confidence, providing tools that work for their child and their family needs. Sharing ideas with other parents and carers is a key element of these courses. A helpful, easy to read handbook is included with each course.

Our courses include group discussions, based around real-life scenarios and practical tasks to help them build on their strengths. Each session includes space to plan any changes they want to make in their parenting and from week two, an opportunity to discuss how that's working. Our courses are run in community venues and are usually made up of six 2-hour sessions. Each session is led by experienced facilitators, who have been trained and licensed by Care for the Family UK.



### Positive Parenting courses we offer:

- **The Early Years** – designed to support parents of children aged between birth & 4 years.
- **The Primary Years** – designed to support parents of children in lower & upper primary schools.
- **The Teenage Years** – designed to support parents of pre-teenagers or teenagers.
- **Children with Additional Needs** – designed to support parents who have children with additional needs.
- **Dads** – designed specifically for Dads. It looks at why and how Dads can play an active role in their child's upbringing.



We are delighted to work with the Parent and Child Society, who kindly offer childcare so mothers can focus on these sessions. Our partnership has enabled us to offer 2 Positive Parenting courses, 'The Early Years' to 12 parents across 12 sessions.



All our facilitators are trained and licensed by Care for the Family to deliver these courses.





## Our Domestic Abuse Recovering Together (DART) is an innovative, evidence-based group work programme that helps children who have been affected by domestic abuse to deal with day to day living more successfully.

The 11-week programme has been developed by the NSPCC so that children, and a parent, can participate in a range of group work activities that are designed to strengthen their relationship during weekly 2-hour sessions.

Commissioned by the Ministry of Justice, in collaboration with the Care Agency, the DART programme is an integral part of Gibraltar's National Domestic Abuse Strategy 2023-2028.

During this first year we achieved our license from the NSPCC and trained up a group of specialised facilitators and set up referral pathways from professionals and individuals registering their interest to support the children.



### Statistics:

- 25 children were referred into the DART programme in the first year.

**The UK Government defines domestic abuse as** "Any incident or pattern of incidents of controlling, coercive or threatening behaviour, violence or abuse between those aged 16 or over who are or have been intimate partners or family members regardless of gender or sexuality. This abuse can encompass but is not limited to:

**The truth is that anyone can be affected by domestic violence and abuse**, no matter their age, race, gender or sexuality. Whilst research shows that it's more common for women to experience abuse than men, domestic violence can and does happen to people of any gender. It can also occur in any type of relationship: straight, gay, bisexual, or any other. It can even continue happening after a relationship has ended – sometimes referred to as post-separation abuse.

### DART aims to:

1. Rebuild the parent/ child relationship
2. Improve confidence in parenting
3. Help the parents and children reflect about their experiences of abuse
4. Help build their self-esteem
5. Help to move forward as a family unit
6. Help to deal with feelings like anger, guilt, and responsibility
7. Equip them with skills to continue to develop positive relationships at home

**If you would like to register your interest in participating, get in touch:**



**Childline Gibraltar is licensed to provide DART and all our facilitators are trained by the NSPCC UK.**

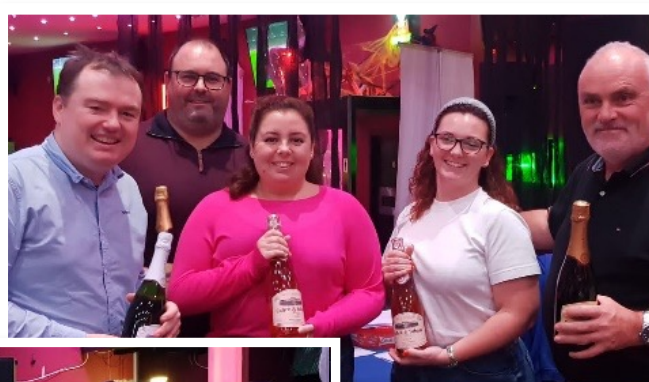


# FUNDRAISING EVENTS

## Cavalcade



## Halloween Quiz Fundraiser





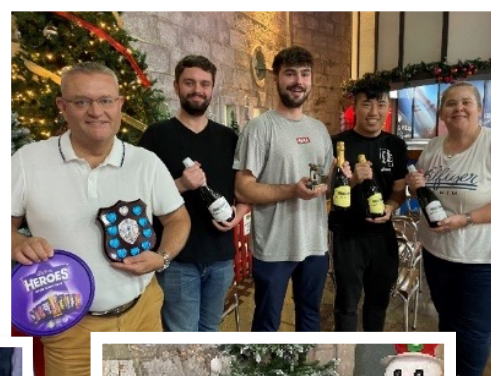
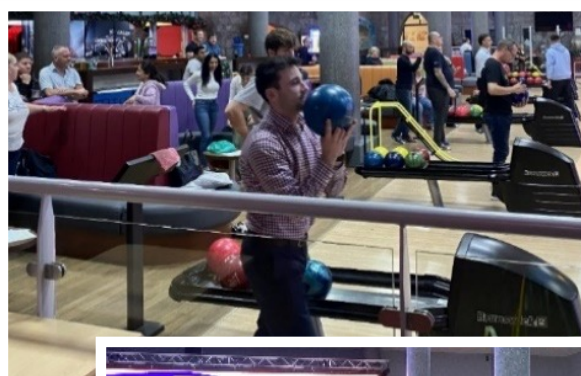
## Bingo Fundraiser Night in November



## Sovereign Bank Donation



## Bowling Tournament Fundraiser





## Flag Day Fundraiser



## Bingo Night Fundraiser in June



## Turicum Bank Donation

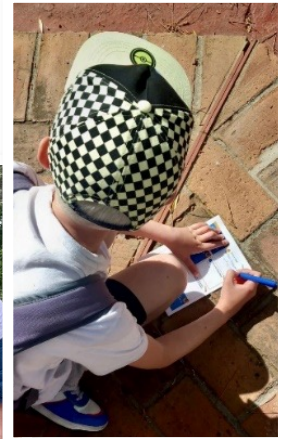


## Gibraltar Charity Quizzers Fundraiser





## Alameda Nature Trail Fundraiser



## Arts & Crafts Coffee Morning Fundraiser



## Dog Fun Event Fundraiser





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# THANK YOU FOR YOUR SUPPORT

Our supporters and sponsors have donated time as well as money to assist us in continuing to provide our services to the children and young people of Gibraltar. Their support is priceless, and we are eternally grateful for this.

## Thank you to all our Corporate Sponsors & Supporters for your donations.

Admiral Insurance	Entain Group	Morrisons Gibraltar
Angry Chill	Environmental Agency	North Atlantic Trust Company
Argus Insurance	Fairhomes Gibraltar	Octopus
Arts and Crafts Shop	GBC Open Day Fund	Piece of cake
Bally's	Gibraltar Charity Quizzers	Playtech
Bassadone Automotive Group	Gibraltar Cultural Services	PwC
BVP TGS Ltd	Gibunco Ship Agency	Pro Aremorica Trust
Capital Trustees Ltd	Hassans	Sovereign Trust
Chubb European Group	Lammage catering limited	Suilven Limited
Dolphin Bar	Ibex Insurance	Turicum Private Bank

## Thank you to all our Corporate Supporters who have given Pro Bono support or donated items.

Aphrodite Beauty	King's Bastion Leisure Centre	Piranha Designs
Biancas Restaurant	Knit Gibraltar	PwC
Burger King	Latino's Restaurant	Rendezvous Chargrill
Dolphin Restaurant	Light My Senses	Rock Learning
Freska	Lottoland	Saccone & Speed
Gibraltar Football Association	Mamma Mia Pizzeria & Pasta House	The Art Box
Gibtelecom	Mantra Jewels	The Clipper
Gifts for you	Monique's Bistro & Cafe	The Royal Calpe
Gill's Beauty	Music Corner	Tramonti Ristorante
Glass House Trading	Papa Luigi Pizzeria	Vijay
ITMS/BGTec	Paparazzi Steakhouse	

## Thank you to all our local schools.

Bayside Comprehensive	Loreto Convent	St Joseph's Upper Primary
Bishop Fitzgerald Upper Primary	Prior Park School	St Martin's School
Hebrew Primary	St Anne's Upper Primary	St Mary's Lower Primary
Gibraltar College	St Bernard's First School	St Paul's Lower Primary
Governor's Meadow Lower Primary	St Bernard's Upper Primary	Westside School
Notre Dame Lower Primary	St Joseph's Lower Primary	

## Thank you to all the businesses who have held one of our collection tins on their public counters.

888 Holdings	Morrison's Pharmacy	The Royal Calpe
Amar's Bakery	Mothercare	The Toy Box
BFA Management	Munchies	The Venture Inn
Bruno's Bar & Restaurant	Rendezvous Chargrill	The Waterfront Restaurant
Calpe Pharmacy	RGR Sgt & WO Mess, DTC	The Waves
Gaggero Cemats	The Angry Friar	Trafalgar Pharmacy
Gibtelecom	The Bridge Bar & Grill	Trafalgar Sports Bar
Holland & Barrett	The Horseshoe	Trafalgar/West One Pharmacy
Ibex Insurance	The Lord Nelson	Valmar Pharmacy
Monique's Bistro	The Lounge Gastro Bar	

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## Thank you to our dedicated team.

Our charity would not be able to run as effectively as it does without the commitment and expertise of our staff team along with the support and dedication of our volunteers. Their contribution, time, expertise, and passion are pivotal to making Childline the successful organisation that it is and enable us to be the largest children's charity in Gibraltar.

### Thank you to:

- Our volunteer Board of Trustees
- Our Management and Staff Team
- Our volunteer Helpline Listeners
- Our volunteer Appropriate Adults
- Our volunteer Community and Family Team
- Our volunteer Fundraising and Events Committee
- Our young volunteers
- And the individuals volunteering their professional expertise to Childline in areas like IT, office maintenance, fundraising, HR, legal and so on.



## More Thanks...

We would also like to express our sincere gratitude for the generous contributions made by individuals and those who prefer to remain **anonymous**. Your support is deeply appreciated.

Thank you to all the **participants in our fundraising events** throughout the year. We have enjoyed making these fun memories with you.

We would also like to extend our sincere thanks to the Government of Gibraltar for their continued support and commitment to our cause, with specific thanks to:

**The Hon Fabian R Picardo KC**, Chief Minister

**The Hon Gemma Arias-Vasquez**, Minister for Health, Care and Business

**The Hon John Cortes**, Minister for the Environment, Sustainability, Climate Change and Education

**The Hon Nigel Feetham KC**, Minister for Justice, Trade and Industry

**The Hon Christian Santos**, Minister for Youth, Equality, Employment, Culture and Tourism

Along with the government departments who we work closely with, including the Care Agency, Department of Education, Gibraltar Health Authority, Ministry for Justice, the Royal Gibraltar Police and HM Customs.

We couldn't list everything or everyone who helped us make it another successful year but thank you to everyone of you who has contributed in any way.





# GET INVOLVED & VOLUNTEER



**A**nyone can volunteer. Aside from the obvious feel-good factor from giving your time to a worthy cause, volunteering has several key benefits for your career, which make it well worth considering. Not only is it a great way to gain experience, but volunteering can also help you stand out from the crowd and learn practical skills which will make you more desirable to prospective employers.

Whether for our Helpline or Appropriate Adult team, adults are welcome to volunteer and in turn contribute significantly to improving the lives of children and adolescents. Specialist training is provided to enable all volunteers to develop the tools and skills needed for either role.

It can be very rewarding and is a great way to:

- meet new people
- gain new or use existing skills
- get experience
- make a big difference to your community

**If you want to make a difference, join our team.**

## How can you help?

### 1. Helpline Listener Volunteers

Do you want to make a difference to children and young people? Can you be there when they feel they have no one else to turn to? Do you have time to spare to help us in supporting them?

### 2. Appropriate Adult Volunteers

Do you want to make a difference to children and young people? Can you be there when they feel they have no one else to turn to? Do you have time to spare to help us in supporting them?

### 3. Event Volunteer

Would you like to help at fundraising events and public awareness stalls throughout the year?

### 4. Young Volunteers

Are you under 21 and would like to volunteer to help Childline at events, create social media content, make new friends, and use your voice to improve the charity? Join us and gain some new skills and experiences.



**Follow Us on Facebook, LinkedIn, Instagram, Twitter, YouTube and TikTok to keep updated about our news.**

**Find out more on  
our website**



# CAN YOU FUNDRAISE FOR US?

**A**s a self-funding charity, we rely on the support and generosity of the people of Gibraltar to help us run our services.

## Organise a Fundraising Event

Fundraise at school, work or at your sports clubs.

Have you thought of doing a challenge and donating the proceeds to Childline?

You could cycle round the Rock, do a sponsored swim, a 10k run or even a skydive.

## The sky is literally the limit!

Maybe you prefer something more sedate – have a coffee morning with friends to raise some money to support our services.

Join in our Blue Week in March by having a Blue Day; wear blue, sell cakes, do the 8008 challenge by creating our Helpline number in an imaginative way.

Fundraising at work is a great way to add fun and team building to the work environment.



## Fundraising Pack

Posters, banners, balloons, tablecloths, collection tins and many more things are available to help your event be as successful as possible. For all the support you need, please contact the fundraising committee via the office on: [info@childline.gi](mailto:info@childline.gi)

# DONATE

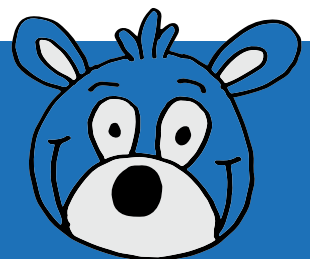


**Amazing people like you, who believe in our work – believe that every childhood is worth fighting for.**

Your gifts and donations, big or small, make a difference to the children and young people of Gibraltar we help through our services. No child should have to struggle alone.

Donate today, so we can be there for them.

**Donate Online: [www.childline.gi](http://www.childline.gi)**









**“Thank you for your support to Childline.”**

## Contact us

If you would like to contact Childline for administration purposes, volunteering or to donate, you can contact us on:

 <b>Phone</b>	20043503
 <b>Email</b>	info@childline.gi
 <b>Address</b>	Childline Gibraltar, PO Box 180, Irish Town, Gibraltar, GX11 1AA

## Follow us online

Follow us on social media and stay in touch throughout the month with what we are up to:

 <b>Facebook</b>	@childlinegib
 <b>Instagram</b>	@childlinegibraltar
 <b>X</b>	@childlinegib
 <b>LinkedIn</b>	@childline-gibraltar
 <b>YouTube</b>	@Childline Gibraltar
 <b>TikTok</b>	@childlinegib

**www.childline.gi**

